Review Form 1.6

Journal Name:	**Journal of Economics, Management and Trade**
Manuscript Number:	**Ms_JEMT_84769**
Title of the Manuscript:	
	What Factors of Aftersales Services Affect Customers' Recommendations in Mobile Phones Industry?
Type of the Article	**Original Research Article**

General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty'**, provided the manuscript is scientifically robust and technically sound.
To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(https://www.journaljemt.com/index.php/JEMT/editorial-policy)

PART 1: Review Comments

	Reviewer's comment	Author's comment *(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)*
Compulsory REVISION comments	The title can be changed based on the terms used in the objectives. The arrangement and work done for the research is good. But the length of the paper can be reduced. Generally, an article of this length (around 21 pages) is suitable to publish as a book chapter, rather than journal article. Hence, this can be taken care. Older references (may be before 2000) can be removed or replaced with new references.	
Minor REVISION comments	Appendices can be removed, if not necessary. Change the title 'Reference' as 'References'	
Optional/ General comments		

PART 2:

	Reviewer's comment	Author's comment *(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)*
Are there ethical issues in this manuscript?	*(If yes, Kindly please write down the ethical issues here in details)*	

Reviewer Details:

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