Review Form 1.6

Journal Name:	Asian Journal of Advanced Research and Reports
Manuscript Number:	Ms_AJARR_88355
Title of the Manuscript:	The Influence of Service Quality on Customers' Satisfaction in Ghayathi Medical Centers
Type of the Article	Original Research Article

General guideline for Peer Review process:

This journal's peer review policy states that <u>NO</u> manuscript should be rejected only on the basis of '<u>lack of Novelty'</u>, provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(https://www.journalajarr.com/index.php/AJARR/editorial-policy)

PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<u>Compulsory</u> REVISION comments		
Minor REVISION comments	 In the introduction there is no explanation about the problems studied. In the literature review section, an explanation of the indicators used to measure customer satisfaction is needed In the methodology section, it is necessary to explain the data analysis techniques and the sampling technique used In the findings section, it is necessary to describe descriptively the findings of each variable studied In the discussion section, conduct an in-depth study of each finding Please fix the conclusion 	
Optional/General comments		

PART 2:

		Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	(If yes, Kindly please write down the ethical issues here in details)	

Reviewer Details:

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Created by: EA Checked by: ME Approved by: CEO Version: 1.6 (10-04-2018)