

## Review Form 1.6

Journal Name:	<a href="#">Advances in Research</a>
Manuscript Number:	Ms_AIR_78237
Title of the Manuscript:	Technology playfulness and Anxiety as motivating and hindering factors of SST adoption: Special Reference to Commercial Banking Sector in Sri Lanka
Type of the Article	Original Research Article

### **General guideline for Peer Review process:**

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<https://www.journalair.com/index.php/AIR/editorial-policy> )

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**PART 1: Review Comments**

	<b>Reviewer's comment</b>	<b>Author's comment</b> (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Compulsory</b> REVISION comments		
<b>Minor</b> REVISION comments	<ul style="list-style-type: none"> <li>• The paper is good for further knowledge and debates, but not of high categories. Accept with minor revision.</li> <li>• Minor revision: Amend or Streamline topic. Topic is too extended with less meaning. Use small letter to represent "Anxiety"</li> <li>• Compare your topic with other topics, it is not smart.</li> <li>• Abstract: Your last sentence should stop at Sri Lanka ... take up" with the proper use of technology" and bring it back to where you have  ... how to improve <b>with the proper use of technology</b> and delivery of self-service technologies in the commercial banking sector of Sri Lanka.  The above is how the last sentence on abstract should or ought to look like.</li> <li>• Accordingly to AAAA <i>et al.</i> (2021), SSTs are ... when you use according to the writer blanket and comma before statement. See paragraph 2 page 3 and others, you do not use coma before statements. Moreso, this is applicable to Accordingly, AAA 92021) admitted ... accordingly coma before authors.</li> <li>• Avoid the use of flawless words. Too many however, nevertheless, therefore etc hence even when it is not necessary. It makes the works fall short of expert. Needless repetition. What wrong you continue a sentence without however and others.</li> <li>• I guess you use APA 7.. Whereby more than three authors are beginning with et al. but the APA also recommends s that you italicize et al (i. e (AAA <i>et al</i>, 2021). Your work need italicize?</li> <li>• Avoid using present tense in already made paper. In the last sentence in your Methodology and others. ... "The final step is to ready related" ... No. wrong. The final step was to read related .... Adopt the use of past tense because the paper was already ready for publication.</li> <li>• Empirical works will help you also to align works in your finding with their positive or negative response. (i.e, the result found in your study is inconsonant with AAA et al., 2021) who found SSTs has so so so and so response.</li> </ul>	
<b>Optional/General</b> comments	<ul style="list-style-type: none"> <li>• The referencing is Okey. Well Referenced with APA 7 but you have to be sure of works cited IF They are in other works cited (eg Marr &amp; Prendergast, 1993 as cited in Fernando &amp; Dinesha, 2019). Please cite both authors. Ensures that you know what you are citing and it is not falsehood.</li> </ul>	

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	<ul style="list-style-type: none"> <li>• All Incitation should including works cite inside works be Cited in your references .</li> <li>• Look into punctuations such as coma, full stop, etc. you said ...development, implementation, and management of SST. One would expect you to use and without coma again. See paragraph 4 and others.</li> <li>• When you are inter jointing words -- You do not use coma immediately before and. In combination of three words, use of coma after the first and second words, and use of and without coma.</li> <li>• The only ground you have to use coma before and when you are trying to conjunct another statements. You can use coma remove first statement and add "and" to include another statement (note different line of statement but referring to same talking).</li> <li>• Methodology: remove "request to be "The interviews were also recorded to help appropriateness or whatever.</li> <li>• What theory does this research of your anchored? There are interesting theories in this area, and your work can be anchored on. (1). technology acceptance theory (2). Knowledge based theory etc.</li> <li>• No empirical Studies. You did not show that some works have been done in these areas in form of empirical studies. Showing their results methods and views as sampled therein.</li> </ul> <p>You can include them in your literature review or findings. Not necessary creating a section for it. This enables reader to know or shows that the works you cited are actually the works you sampled yourself.</p>	
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**PART 2:**

	<b>Reviewer's comment</b>	<b>Author's comment</b> (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Are there ethical issues in this manuscript?</b>	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

**Reviewer Details:**

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