## Review Article

# Covid-19 Pandemic and the Degree of Informality of Sole Proprietor Entrepreneurship (SPE)

Abstract: The Covid-19 pandemic hitherto remains a multidimensional crises affecting all sectors of the economy worldwide. In response to the global challenges posed by the Covid-19 pandemic, governments worldwide applied a series of stringent measures aimed at reducing the propagation of the virus especially in major cities where most companies are located. In response to these measures, Sole Proprietor Entrepreneurs (SPE) developed resilience strategies that could favour the exercise of their entrepreneurial activities. This study reports a survey conducted in the cities of Bamenda and Buea respectively capital cities of North West and South West regions of Cameroon amongst 255 sole proprietor entrepreneurs in order to understand their degree of informality and resilience in their activities during the Covid-19 pandemic. The finding showed that 38.4% of SPE operate wholly informal, 17.3% largely informal, 14.9% largely formal and 29.4% wholly formal since the outbreak of covid-19 pandemic in the cities. Using ordinary logistic regression model, the study revealed that tax avoidance and tax fraud are high in the cities of Bamenda and Buea. Revealing that there is a high significant likelihood that as tax avoidance and tax fraud increase by one unit, more sole proprietor entrepreneur chose to remain wholly informal within the period of covid-19 pandemic.

Key Words: Covid-19, Degree of informality, Sole proprietor Entrepreneurship

#### 1. INTRODUCTION

The informal economy exists in many countries in the world and account for a significant part of their Gross Domestic Product (GDP). This sector is characterized by unsafe working conditions, absence of trade unionism, unregulated and competitive markets, limited access to credit or other support and protections and reliance on family labour in less developed countries (World Bank, 2009). The informal economy is integrally linked to the formal economy, (Martínez, Short, & Estrada, 2017). What is known is that the informal economy incorporates all economic activities that are outside the framework of official institutions and is very diverse. It employed 90% of the occupied work force in 2005 and 2010 NIS, EESI2005 and EESI 2010. In the tertiary sector the informal economy employs over a third of the work force in trade activities. This explain why Sustainable Development Goal (SDG) number 8 recommends the formalization and growth of micro, and small enterprises in the informal economy as prerequisite condition for upgrading low-income traditional economies into dynamic modern societies.

In many countries around the world and especially in Africa, the majority of informal entrepreneurs are women (ILO and WIEGO, 2015), selling perishable goods like fruits and vegetables or even already cooked food. In terms of remuneration, female informal entrepreneurs usually earn less than their male counterparts in many countries (Chen, 2001). Municipalities have to recognize informal entrepreneurship as an important source of livelihood to many city dwellers and not a criminal activity (Bhowmik, 2001). Recognizing the activities of informal entrepreneurs, can ensure cleanliness of operating space and serve as a good source of revenue for the municipalities (Bhowmik, 2001). Informal entrepreneurs provide a wide range of service within public space, (Roever, & Skinner, 2016). These

activities boost urban growth, pushes expansion of urban infrastructure, guarantee the availability of wholesale products through established social network with suppliers (Roever, 2014). However, absence of business plan, strategy, skills staff structure, finances and style by Small businesses makes them susceptible to challenges (Olong & Mfondo 2018)

The structure of the informal economy is described as very dynamic, active and a hotly-debated domain (Marjit, & Kar, 2011). The incentives that drive the strategic choice of micro-enterprises to be informal are not entirely clear though its impact is felt in all domains of economic life (Benjamin, Mbaye, & Diop, 2012). The promotion of employment, equitable distribution of income and effective allocation of resources among others have been identified as merits of informal entrepreneurial activities (Sethuraman, 1976). This economy is also estimated as having enormous potentials in absorbing most of the labour force in urban cities (OECD, 2002). Cameroon is one of the countries in Sub Saharan Africa with the largest informal economy (Walther, 2006). Its informal economy accounts for over half of its output and employs over 80% of its population but contributes almost nothing to government revenue. In Cameroon this sector provides on average 44% of the jobs necessary to produce the total output of goods and services. This figure amounts up to 94.3% when we extend the informal sector to the whole household sector (Achille, 2015).

The outbreak of Covid-19 has brought in many challenges globally that has put a cold grips on almost all sectors of the global economy (Webb, McQuaid, & Rand, 2020) and disrupted the business world (Arsene, et, al 2020). Covid-19 pandemic has brought in unprecedented implications in informal entrepreneurial activities around the globe (Feeney et al.; 2000). The informal workers and enterprises are the most affected by the Covid-19 pandemic in Africa through Lockdown, social distancing and travel bans (Schwettmann, 2020). For instance without alternative income sources, labour income is lost as a result of the barriers measure thereby increasing relative poverty of for the informal workers and their families (International Labour Organisation (ILO). 2020). In a survey by GICAM 2020, 92 percent of enterprises in Cameroon admitted that the pandemic harms their turnover, thereby affecting their budget. Entrepreneurs in the informal sector are highly concerned about the Covid -19 outbreak and have even qualified it as the worse pandemic ever head of and as a silent world war (Arsene, et, al 2020). Informal entrepreneurs just like formal entrepreneurs organize factors of production to realize an outcome. Hence both the activities and outcome are integral functions of informal entrepreneurs. Recent studies have focused on explaining the effect of covid-19 on the outcome of informal entrepreneurship like informal employment and income (Joko, 2020; Ataguba, 2020; and Monitor, (I. L. O). 2020). This study test Williams and Shahid (2006) hypothesis that the degree of informality is determined by a variety of factors. As a result it seeks to answer the question what is the degree of informality of the Sole Proprietor Entrepreneurship (SPE) since the outbreak of covid-19 in Bamenda and Buea and how does this contribute to our understanding of determinants of degree of informality.

#### 2.0 Theoretical Framework

According to the ILO resolution No204 of 2015, the informal economy comprises all economic activities by workers or economic units not sufficiently covered by formal arrangements. Hallam, and Zanella, (2017) define informal entrepreneurship as economic activities that are not within the boundaries of formal institutions yet produce legitimate good and service that are consumed by the society. This view is in line with Webb et al., (2009) view that informal entrepreneurship are not entirely in the black market enterprise such as illegal gambling drug etc. Welter, Smallbone and Pobol (2015) explained that informal

entrepreneurship involve a wide range of entrepreneurial activities with the sole exception being that it does not operate within the ambit of the laws and regulations.

The informal economy comprises the collective economic activities of the firms, their customers and supplier (Bruton, Ireland, & Ketchen, 2012). However the informal economy monitoring study isolates Street Vending Entrepreneurship (SVE) as one of the three urban informer players most visible in urban space. Their activities are usually accompanied by undisciplined urban commercial pattern and inherent confusion, (Lincoln 2008). As a result, municipalities are constantly looking for better approaches to regulate the activities of street vendors but this has remained an arduous task given that licensing and regulations affect their working condition (Roever, 2014). The inability of municipalities to effectively regulate Street Vending Entrepreneurship has led to mutual mistrust and hostile relation between municipal authorities and street vendors (Webb et al, 2013). The hostile relationship has been draining the earnings, asset and time of Street Vending Entrepreneurs through imposed workplace insecurity, harassment and confiscation of stock by municipal authorities, (Roever, & Skinner, 2016).

The activities in the informal economy are diverse in nature, and portray how social forces upset the organization of economic activities, (Portes, & Haller 2010). They are both hidden and visible, (Selling & Work, 2000) and a safety net for disadvantage groups in society (Charmes, 1999). The motivation to operate informal is demand driven (Kim, & Shida 2014). For instance the informal economy grow when people have extra time from formal employment (Sookram, Watson, & Schneider, 2009) and utilize this time to earn supplementary income, (Martinez, Short, & Estrada, 2017). Also during an economic shock, when people lose their jobs in the formal sector, they turn to the informal economy (Lee, 2004; Boakye, 2004), which has hitherto remained a choice and path to progress for the less privilege in the society, (Williams & Round, 2008). Information and Communication Technology (ICT) is a coordinated technology that meaningfully reduces transaction cost in the informal economy and hence propel its growth. (Garcia-Murillo & Veley-Ospina, 2017). Mobile phones are used by informal entrepreneurs to communicate with suppliers. This facilities the doing of business over distances and payment received through mobile money, (Deen-Swarray, Moyo, & Stork, 2013).

Financial development in a country cash push economic actors to prefer informality to formalization. (Bittencourt, Gupta & Stander, 2014; Habibullah, et al, 2016; Berdiev & Saunoris 2016); Bayar & Ozturk, 2016; and Hosseini, Nasrollahi & Abtahi, 2016). For instance economic actors will be motivated to engage in informal economic activities without taking necessary steps to formalization when a tax system is porous (Sookram, Watson, & Schneider, 2009: Ouedraogo, 2017; and Williams & Horodnic, 2016). Attempts to reduce cost does not derail the interest of economic actors in the informal economy (Williams & Horodnic, 2017). This confirms the role of financial development in stimulating informal sector economic activities with porous tax systems as main drivers.

The informal economy was for a long time depicted as constituting negative attributes as opposed to the formal economy portrayed as more positive, (Williams & Round, 2008). The activities of the different actors in the informal economy include; local barter, mutual aid and self-help (Gaughan, & Ferman, 1987). These activities flourish in domains such manufacturing, construction, transport, trade, (Shah 2013), and in small enterprises such as hotels and restaurants, business and personal services sectors (Ngoasong & Kimbu 2016). It includes persons working as small farmers, street vendors, hawkers, small traders, microentrepreneurs, home-based workers, cobllelers, rag-pickers, porters, labourers artisans etc.

Hence policy makers still need to understand composition of the sector and its demand worldwide, (Edusah, 2013).

Changes in the form and structure of entrepreneurial activities in Africa are most cuases caused by by changes in the institutional framework (Olong, 2021). Hence abiding or not adiding by these institutional framework makes certain entrepreneurial activities to be considered formal or informal. The informal institutions range from shared rules which are usually unwritten and enforced outside official channels (Helmke & Levitsky 2004) or norms, values and beliefs that are socially affected (North 1990; Webb et al. 2013; Webb, Ireland, and Ketchen 2014).

The dualists argue that informal operators are excluded from modern economic opportunities due to higher growth rates of the population than modern industrial employment and they have not skills needed for the structure of modern economic opportunities. This implies reasons of informal operator to become in informal sector is to seek employment. The structuralists on their part argue that informality is due to the nature of capitalism that by reducing cost of production increasing increase competitiveness. This implies reasons of informal operator to become in informal sector is to seek high profit. The legalists argue that aggressive legal system leads to informal activities. That means cost and time for registration, minimum requirement for registration are driving forces. This implies reasons of informal operator to become in informal sector is to unable minimum requirement to formally register or due to forceful system. The il-legalist school believe that the reason operators to become in informal sector is deliberately seek to avoid regulations and taxation.

Williams, and Shahid,(2016), have hypnotized that business operate at four levels of informality. The distinction is based on three variables (legal Status, type of account kept and Tax registration status) which are used to construct the index of informality on a four points scale that is wholly formal, largely formal, largely informal and whole informal. Legal status of a company was ascertain by registration as a limited liability company. Type of account kept was determined by compliance with company ordinance 1984 of Pakistan. Tax registration was assess through registration with the tax authority for the purpose of tax deductions

#### 3.0 Materials and Method

The study draws on other researches undertaken in the field of informal sector entrepreneurship but adopts the definition of informal sector by Williams, (2014). that, informal entrepreneurs are those starting a business or are the owner/manager of a business who participate in monetary transactions not declared to the state for tax, benefit and/or labour law purposes when they should be declared but which are legal in all other respects. For the purpose of this study, a survey was conducted with Sole Proprietor Entrepreneurs (SPE) in the cities of Buea and Bamenda in Cameroon July and August 2021. A purposeful random sampling technique was used to select the responded. First the cities where divided into economic hotspots followed by selecting businesses in specific sector of activities. The size of a representative sample for a particular zone was determined based on its relevance within the data on informal enterprises in the regional delegation of small and medium size enterprises.

Referencing the definition of informal sector enterprises established by the 15<sup>th</sup>. International conference of labour statisticians in 1993 (Hussmanns, 2005), three variables are used to construct an index of the level of informality. These include: (1) Its legal Status: (2) its tax registration status and (3) the type of accounts kept. This enabled a four point scale of the

level of informality to be constructed ranging from wholly formal through low levels of informality to wholly informal

#### VARIABLES IN THE MODELS

**Dependent Variable:** The dependent variable for this research was the degree of informality that sole proprietor entrepreneurs' operators. To capture the dependent variable, responded where asked if (1) if the Business was registered, (2) if they had a bank account and (3) if they had a tax payers card. The dependent variable of this research was developed based on causal theory of informal economy on 4 different school of thought (Chen, 2012)

**Independent variable:** To create independent variable I asked respondents about the characteristics of their activities. Indicator variables (independent variables) for this study were divided into two main groups (1) individual level factors and (2) the institutional factors. The individual factors included: age of the sole proprietor entrepreneurs, gender, level of education, age of business and reason for starting the business. The institutional factor comprised tax avoidance, public sector corruption and porous tax system

#### **Data Analysis**

Both qualitative (categorical) and quantitative (numerical) methods of data analysis were used. The initial of data analysis is descriptive statistics. In this stage the questionnaire were coded and analysed using SPSS computer program with descriptive analysis to give picture of the data and to show summary of the analysis and to facilitate interpretation of the data.

The main data analysis is inferential statistics to test hypotheses and relating finding to the sample or population. In this stage questionnaire was edited, coded and analyse using SPSS computer program and technique used logistic rogation analysis. In the main stage of analysis we can see finding that relationship of dependent variables and independent variables based on hypothesis test. This dependent variable is not continuous so that logistic regression analysis is good method.

#### 4.0 Presentation of Results

#### **4.1 Descriptive Findings**

The study revealed that of the two hundred and fifty-five sole proprietor companies (SPC) owners survey in Buea and Bamenda of the South-West and North West Regions of Cameroon respectively more than fifty percent operate informal (ie Wholly informal 38.4% and largely informal 17.3%). That notwithstanding, 29.4 percent of the sole proprietor companies surveyed are wholly formal. In terms of gender, female SPC are more wholly informal than the male owned SPC during the outbreak of Covid-19 in the Bamenda and Buea. A greater proportion of the business in terms of gender are either wholly formal or informal. This is in line with Perry, (2007) hypothesis that the share of women in informality exceed that of men. Also 60 percent of SPC owned by those of the age group 51 to 60 years are wholly informal. In the same light SPC owners who were below 18 years of age recorded the highest percentage of wholly formal (ie 37.5%). Referencing level of education, the study revealed that 50 percent of SPC owners with no primary school certificate were wholly informal during the outbreak of Covid-19 as opposed to 33.8 percent who had bachelor's degrees. Similarly, although the observed fluctuation in level of education and degree of informality, the study showed that more holders of postgraduate certificates where wholly formally during the Covid-19 outbreak. What this means is that educated persons care more about operating their businesses legally than less educated persons. This is possibly so since the educated persons can easily understand the legal requirements of owning a business.

Table 1: Characteristics of Sole Proprietor Companies (SPC) by Degree of Informality

Table 1: Characteristics of Sole Propr	Wholly			Wholly	l		
	Informal	Informal	Largely Formal	Formal	All		
All Respondents	38.4%	17.3%	14.9%	29.4%	100.0%		
Gender							
Male	34.5%	16.4%	18.2%	30.9%	100.0%		
Female	41.4%	17.9%	12.4%	28.3%	100.0%		
Age							
Below 18	37.5%	12.5%	12.5%	37.5%	100.0%		
18 to 30	33.3%	24.4%	15.6%	26.7%	100.0%		
31 to 40	42.9%	12.1%	13.2%	31.9%	100.0%		
41 to 50	34.0%	18.0%	16.0%	32.0%	100.0%		
51 to 60	60.0%	0%	20.0%	20.0%	100.0%		
60+	0%	100.0%	0%	0%	100.0%		
Level of Education							
Primary no certificate	50.0%	16.7%	16.7%	16.7%	100.0%		
Primary school certificate	42.1%	21.1%	21.1%	15.8%	100.0%		
Secondary school no certificate	41.7%	12.5%	12.5%	33.3%	100.0%		
secondary school certificate	46.2%	3.8%	19.2%	30.8%	100.0%		
High School no Certificate	58.3%	25.0%	8.3%	8.3%	100.0%		
High School Certificate	37.2%	9.3%	25.6%	27.9%	100.0%		
Some University Courses	32.3%	22.6%	9.7%	35.5%	100.0%		
Bachelor's Degree	32.8%	26.6%	10.9%	29.7%	100.0%		
Postgraduate	33.3%	12.5%	8.3%	45.8%	100.0%		
Reason for starting Business					•		
Opportunity Driven	33.9%	13.6%	15.3%	37.3%	100.0%		
Necessity Driven	39.8%	18.4%	14.8%	27.0%	100.0%		
Type of Economic Activity							
Retail Provision Store	37.0%	19.0%	16.0%	28.0%	100.0%		
Food Manufacture	35.9%	25.6%	10.3%	28.2%	100.0%		
support services	46.5%	11.3%	16.9%	25.4%	100.0%		
Beverage	31.1%	15.6%	13.3%	40.0%	100.0%		
Sources of Start-up Fund							
Saving	35.5%	18.2%	15.7%	30.6%	100.0%		
Gift	34.1%	31.7%	17.1%	17.1%	100.0%		
Njangi	47.1%	10.3%	14.7%	27.9%	100.0%		
Pension	10.0%	10.0%	10.0%	70.0%	100.0%		
Remittance	37.5%	12.5%	0%	50.0%	100.0%		
donation	71.4%	0%	14.3%	14.3%	100.0%		
Years of Operation							
less than 1 year	42.9%	19.6%	17.9%	19.6%	100.0%		
1 to 5 years	33.9%	16.9%	10.5%	38.7%	100.0%		
6 to 10 years	41.3%	15.2%	26.1%	17.4%	100.0%		
11+	44.8%	17.2%	10.3%	27.6%	100.0%		

Source: Research Results

Extant literature depicts two broad reasons for starting a business which are either necessity driven or opportunity driven. (Williams, 2008; Zali, Faghih, et, al. 2013; and Tipu, 2016). Based on this distinction, the study showed that 39.8 percent of necessity driven SPC owners are wholly informal as opposed to 33.9 percent who are opportunity driven. This is likely so because necessity driven entrepreneurship result out of lack of job, loss of job or as means of earning a living. Their main focus therefore is likely not legalization that will require spending money but rather making money to meet up with their basic needs that pushed them in the first place to starting the business.

#### 4.2: Empirical Findings

Williams, and Shahid, (2016). hypothesized that the degree of informality varies according to individual level and structural level factors. We test this hypothesis with reference to covid-19 using a sample of 255 sole proprietor entrepreneurs operating in the cities of Bamenda and Buea. We used an additive Ordered Logistic model to analyse the effect of individual and structural level factors on the degree of informality of sole proprietor entrepreneurs in the wake of covid-19. In our first model (Model 1), we regress the individual level variable (City of Location, Gender, Age of respondents, educational level, age of business and reason for starting business) on the our levels of informality. In the second model (Model 2), we add the structural level factors (tax avoidance, Public sector corruption and tax fraud) to the individual level factors to estimate their contribution to the degree of informality of sole proprietor entrepreneurship within the covid-19 pandemic.

Table 2: Ordinal logistic models for the determinants of the degree of informality of Sole

Proprietor entrepreneurship in Bamenda and Buea during Covid-19 pandemic

Variable	Model 1	OD	Model 2	OD				
Personal Factor								
CITY	1.614***	5.022	1.460***	4.304				
GENDER	-0.028	0.972	-0.119	0.888				
AGE below 18	-1.085	0.338	-0.598	0.550				
AGE 18-30	-1.190	0.304	-0.009	0.991				
AGE 31-40	-1.492	0.225	-0.503	0.605				
AGE 41-50	-1.107	0.331	-0.112	0.894				
AGE 51-60	-1.688	0.185	-0.935	0.393				
Education Primary no certificate	-0.785	0.456	-1.485*	0.226				
Education Primary school certificate	-1.050*	0.350	-1.119	0.327				
Education Secondary school no certificate	-0.382	0.682	-0.202	0.817				
Education secondary school certificate	-0.591	0.554	760	0.468				
Education High School no Certificate	-1.042	0.353	-1.253	0.286				
Education High School Certificate	-0.559	0.572	-0.855	0.425				
Education Some University Courses	-0.186	0.831	-0.283	0.753				
Education Bachelor's Degree	-0.365	0.694	-0.630	0.533				
Age of Business less than 1 year	-0.587	0.556	-0.281	0.755				
Age of Business 1 to 5 years	0.239	1.270	0.597	1.817				
Age of Business 6 to 10 years	-0.311	0.732	-0.110	0.896				
Reason for Starting Business	0.178	1.194	-0.127	0.880				
Institutional Factors								
Tax avoidance			-2.905***	0.055				
Public sector Corruption			0.237	1.267				
Porous Tax system			-0.739**	0.478				
Number of Observation	254		254					
Wald x <sup>2</sup>	57.693***	-	168.538***	-				

Source: Research Results. Note Dependent variable is level of formality on a four-point scale. The reference groups are Location Buea, Gender male, age 60 and above, education postgraduate, age of business 11 years and above. Significance \*\*\*P<0.01, \*\*P<0.05, \*P<0.1

Model 1: The Effect of Individual Level Factors on the Degree of informality of Sole Proprietor Entrepreneurship in the wake of Covid-19 pandemic.

In the first instance, we estimate the effect of individual level factors on the degree of informality in the wake of covid-19 pandemic. There is evidence that formalization increases as we move from Buea to Bamenda since the outbreak of Covid-19 pandemic. There is no evidence of relationship between the gender of the sole proprietor entrepreneur and formality. In the same light age of the sole proprietor entrepreneur, age of business and reason for starting the business show no evidence of relationship with formalization in the wake of covid-19 pandemic in the cities of Buea and Bamenda. Sole Proprietor entrepreneurs who have primary education with certificate, show some evidence of formalization. These finding are largely in contrast with Williams and Shahid (2016) hypothesis that formalization increases with age, and level of education. This is likely so because of the pandemic that has brought in high degree of uncertainty following the barrier measures put in place by the government. In a country like Cameroon where formalization is done manually through face-to-face contact the restriction on face-to-face contact could likely propel most entrepreneurs not to consider formalization.

### Model 2: The Effect of Institutional Factors on the Degree of informality of Sole Proprietor Entrepreneurship in the wake of Covid-19 pandemic

In the second model we examined the effect of institutional factors (Tax Avoidance, Public sector corruption and tax fraud) on the four degrees of informality as depended variable. When the institutional factors are added together with the individual level factors, we observe a more than triple improvement in model fit (LR  $x^2$  (19)=160.298, p < 0.001. The Pearson chi-square test ( $x^2$ (626) = 611.340, p=0.649 and the Deviance test ( $x^2$ (626)=459.00, P= 1.00 were both non-significant suggesting good model fit. The results therefore suggest the level of formalization is better explained with the introduction of more variables. All individual level factors continue to be insignificant except city of location of business during the covid-19 pandemic.

In this model tax avoidance and porousness of tax system are both negative and significant with respective beta values of -2.905 and -0.739. What this means for example in the case of tax avoidance is that as more sole proprietor entrepreneur develop resilience in avoiding tax within the covid-19 pandemic in the cities of Bamenda and Buea, there is a higher likelihood that most business will remain wholly informal. This equally applies to increase porousness of the tax system..

#### 4.3 Conclusion

This article set out to test Williams, and Shahid, hypothesis that businesses operate at different degrees of informality. The survey was conducted in the cities of Bamenda and Buea with 255 sole proprietor entrepreneurs randomly selected from a heterogeneous population of sole proprietor entrepreneurs. Using a number of individual level factors and structural level factors, the study confirms Williams, and Shahid, hypothesizes that businesses operate at different degree of informality. The study further revealed that tax avoidance and Porousness of tax system significantly explain the degree of informality of sole proprietor entrepreneurs during the Covid-19 pandemic in the cities of Bamenda and Buea. The increase in degree of informality during the covid-19 pandemic is likely to continue until the pandemic comes to an end. Hence mass vaccination is recommended in these cities to bring the cities safe again

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