

Review Form 1.6

Journal Name:	South Asian Journal of Social Studies and Economics
Manuscript Number:	Ms_SAJ SSE_78568
Title of the Manuscript:	Perception and Satisfaction of Customers towards E-banking
Type of the Article	

General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<https://www.journaljemt.com/index.php/JEMT/editorial-policy>)

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PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Compulsory REVISION comments	<p>A. The article should be presented as follows; 1. Introduction 2. Literature Review 3. Methodology 4. Findings 5. Discussion</p> <p>B. TITLE Title of the article need to revise as it does not reflect the overall objectives and contents of discussion.</p> <p>C. ABSTRACT - Add why the research need to be conducted.</p> <p>D. INTRODUCTION - The presentation of article is different from thesis. Should be presented in paragraph and not numbering of the section such as e banking, objectives and hypothesis. Hypothesis should be presented in Literature review.</p> <p>E. PREVIOUS STUDIES/LITERATURE REVIEW This part should have the discussion on the past research that support the construct/variable. Not copy and paste on the past research. Should have literally discussant. Maybe can present it into sub topic for different construct/variables.</p> <p>F. RESEARCH METHODOLOGY - How many population that reflect the respondents of 454? - What is the respond rates? - How the questionnaires distributed among the respondents? - No explanation on the Table 1.</p> <p>G. DATA ANALYSIS - Before Table 2, 3 and 4 need to have the introduction on the table presented. - Explain the relationship between findings and figure 1</p>	<p>A. The article has been presented as you suggested.</p> <p>B. The title was re-written to include all variables.</p> <p>C. The need for conducting the study was included in the abstract.</p> <p>D. Your comment on the Introduction part was taken into consideration.</p> <p>E. The past research part has been re-written as you suggested.</p> <p>F. All comments on the research methodology have been followed.</p> <p>G. All comments on the Data Analysis part have been followed</p>
Minor REVISION comments		
Optional/General comments		

PART 2:

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	(If yes, Kindly please write down the ethical issues here in details)	There are no ethical issues in the article.