

## Review Form 1.6

Journal Name:	<a href="#">Journal of Economics, Management and Trade</a>
Manuscript Number:	Ms_JEMT_84769
Title of the Manuscript:	What Factors of Aftersales Services Affect Customers' Recommendations in Mobile Phones Industry?
Type of the Article	Original Research Article

### General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<https://www.journaljemt.com/index.php/JEMT/editorial-policy> )

### PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, corrects the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Compulsory</b> REVISION comments	<ul style="list-style-type: none"><li>❖ No Keywords</li><li>❖ General comments</li><li>❖ Use Times Roman with font 12 and</li><li>❖ Spacing between sentences 1.5</li><li>❖ Use 14 fonts for titles and sub-titles</li><li>❖ No indentation between paragraphs, use spacing</li><li>❖ Introduction or background is enough to write article no need of writing literature review</li></ul>	<ul style="list-style-type: none"><li>• Keywords are added</li><li>• Font size and Title size has been updated</li><li>• Literature Review is an integral part of any article developing research gap and hypothesis. Thus, can't drop the literature review.</li></ul>
<b>Minor</b> REVISION comments	<ul style="list-style-type: none"><li>❖ In discussion part also the author discussed in fantastic way<ul style="list-style-type: none"><li>• By using tables</li><li>• By using diagrams, that is absolutely fantastic</li></ul></li></ul>	Thanks for the appreciation.
<b>Optional/General</b> comments	<ul style="list-style-type: none"><li>❖ In methodology part as far as my knowledge is concerned it have to include the following<ul style="list-style-type: none"><li>• Research design</li><li>• Instruments of data collection</li><li>• Method of data analysis (Qualitative, Quantitative or both), though mentioned (statistical tools)</li></ul></li><li>❖ The author is Very good in showing us, the sources of Data</li><li>❖ And also, materials for research are there, that is good</li><li>❖ The finding of the research is good , author showed it by Table and diagram Excellent</li></ul>	Thanks for the appreciation again.

### PART 2:

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	(If yes, Kindly please write down the ethical issues here in details)	