

## Review Form 1.6

Journal Name:	<a href="#">Asian Journal of Advanced Research and Reports</a>
Manuscript Number:	Ms_AJARR_88355
Title of the Manuscript:	The Influence of Service Quality on Customers' Satisfaction in Ghayathi Medical Centers
Type of the Article	Original Research Article

### General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<https://www.journalajarr.com/index.php/AJARR/editorial-policy> )

### PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Compulsory</b> REVISION comments		
<b>Minor</b> REVISION comments	<ol style="list-style-type: none"><li>1. In the introduction there is no explanation about the problems studied.</li><li>2. In the literature review section, an explanation of the indicators used to measure customer satisfaction is needed</li><li>3. In the methodology section, it is necessary to explain the data analysis techniques and the sampling technique used</li><li>4. In the findings section, it is necessary to describe descriptively the findings of each variable studied</li><li>5. In the discussion section, conduct an in-depth study of each finding</li><li>6. Please fix the conclusion</li></ol>	-Explanation about the problem studied added at the end of the introduction highlighted in yellow. -Already included in literature review 2. LITERATURE REVIEW -In the methodology the target population and sampling were added. -descriptive finding modified in 6.3. DESCRIPTIVE STATISTICS - in-depth study of each finding covered in 6.3 and 6.4 - I don't agree with last comment to remove the results of previous research as this is needed for the comparison, so I will keep it.
<b>Optional/General</b> comments		

### PART 2:

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	(If yes, Kindly please write down the ethical issues here in details)	