

 $\label{lem:examiningthe} Examining the Impact of Electronic Prescribing and Medicines Administration (EPMA)$

Abstract

Background: Venous thromboembolism (VTE) poses a significant healthcare burden, leading tomortality and long-

termcomplications. Despiteguidelines, VTE prophylaxis rates remainlow. Insurgical settings, VTE prophylaxis is effective but of tenadministered in appropriately. The National Institute of Health and Care Excellence (NICE) guidelines provide a comprehensive approach to VTE

riskassessmentandprophylaxis,emphasizingpatientsafety.

 $\label{lem:methods:this retrospective observational study analysed Lister Hospital's medical records to assess compliance with NICE guidelines for VTE prophylaxis in 88 surgical ward patients between Dec 2021 and Mar 2022. Data was collected from medical charts using convenience sampling, allowing for nonrandomized selection. Researchers assessed protocoladherence using six steps: 1 st VTE assessment check list completion, 1 st Dalte par in prescription, 1 st Dalte par in prescription, 2 nd VTE assessment, TEDS prescription, and TEDS administration.$

Results: This auditre vealed variability in protocoladherence among patients, with concerns such as incomplete che cklists n=49(55.7%), lowstocking prescription adherence n=36(40.9%), and rare second VTE assessments n=7 (8%). Younger patients showed better protocol completion, and gender differences were noted, with females being more compliant with TEDS usage. Post-

ePMAimplementation, therewere significant decreases in a dherence for 1st VTEC heck list (p=0.0001), second VTE assessments (p = 0.05), and TEDS prescription (p = 0.0001) compared to the pre-ePMA group.

Conclusion: Adherence to NICE guidelines is currently suboptimal and interventions are required tooptimisetheadherencetoguidelinesandimprovetheeffectivenessofePMA.Improvingunderstanding of the importance of adherence to the NICE guidelines on VTE prophylaxis, addressing

protocolcompletiongaps, and enhancing education of ePMA system usage are keystrategies for optimizing the ePMA model's effectiveness in the future. Medical practitioners in the surgical sections should undertake educational sessions via posters or presentations outlining the NICE guidelines. Appropriate

and comprehensive training session stailored towards evidenced short coming sincompleting the protocol and ePM. Aus age is recommended, with further bi-

annual mandatory trainings essions to ensure and reinforcest aff competencies. Categories: General Surgery, Healt hcare Technology, Therapeutics Keywords: electronic prescribing and medicines administration (epma), pulmon aryembolism, deep veinthrombosis, surgical patients, vteprophylaxis protocol

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Introduction

Venous thromboembolism (VTE) is a significant condition that causes a healthcare burden to mosthospitalised medical patients. VTEs contribute to the primary cause of mortalities, and persons whosurvivethemareatriskofreoccurringepisodes,primary cardiovascularconditions,andlostdisabilityforyears that can be hard to manage [1]. Despite applying nationally uniform guidelines andrecommendations,VTEprophylaxisratesremainlow,riskingpatientwellnessandchallenginghealthcareoutcomes[2].Over40% ofhospitalisedpersonsareatriskofVTE,whileover10% developVTEinthehospital.Some VTEcomplicationssuchaspulmonaryembolism,postthromboticsyndromeandchronicthromboembolicpulmon aryhypertensionmayworsenorrecurafterpatientsaredischarged[3,4].VTEProphylaxis,suchasanticoagulants,demonstratesincreasedeffectivenessinreducingVTEratesinsurgicalwards.Despitetheincreasedeffectivenessof VTEprophylaxisinsurgical settings,thevastmajority of administered VTE prophylaxes are inappropriate, and research has found that

only approximately 60% receive the proper treatment approach [5]. Primarily, patients develop complications and to a vicity due to ineffective methods or providers' failure to adhere to national guide lines on VTE prophylaxis protocol. However, advancing interventions and adhering to the national guide lines on VTE prophylaxis protocols can contribute to be ttermanagement of VTEs.

According to the National Institute of Health and Care Excellence (NICE)[6], the NICE guideline was nationally adopted to enable health care providers to assess and reduce the risk of VTEs for patients aged 16 and above. Health care personnel should consider patients' risks of bleeding before administering VTE prophylaxis. There fore, the NICE guideline is a holistic to olthat permits medical personnel to develop patients' VTE treatment plans while engaging in suitable interventions. The NICE guidelines require health care providers and physicians to adhere to several practices. Practitioners should assess all patients to ascertain bleedings wiftly and VTE risk after admission or during the initial consultant review. They should use to ols published in peer-

reviewedjournals,professionalsandprofessionalnetworks,oranational body in the UK. VTE prophylaxis should commence within fourteen hours after admissionunlesspopulation-

specificrecommendationsdifferorstateotherwise. Surgical doctors and practitioners should reasses sall trauma, surgical, and medical patients for bleeding and VTE risks during consultant review or when patients' conditions change. This protocol as stated by the NICE guidelines should be followed by every NHS Trust. Every hospital in the country should be compliant with this protocol to ensure appropriate evidence based clinical practice.

Also, practitioners must measure patients requiring anti-

embolisms tockings and provides tockings of the correct size. Further, trained nurses must provide fit antiembolisms tockings and guide patients on using the stockings. Health carefacilities must encourage and instruct patients who use anti-embolisms tocking stouse the malways until

theirmobilityincreasessignificantly[6]. The NICE guideline expects personnel and facilities to monitor antiembolism stocking suse among patients and assist those who we arthemin correctly. Discomfort, pain, skin marking subsciouration, and blistering-on bony prominences and heels necessitates the termination of the use of antiembolism stockings. Utilising intermittent pneumatic compressions is a suitable alternative.

Further, the NICE guideline offers general surgery-specific procedures to surgical doctors and practitioners. First, doctors should offer VTE prophylaxis to abdominal surgery patients with elevated VTE treatment, including urological, gastroint estimal, and urology patients. Second, surgical doctors should initiate mechanical VTE prophylaxis after admitting patients for abdominal surgery and choose between intermittent pneumatic compression or anti-

embolisms tockings. Third, they should maintain prophylaxis until patients' reduced mobility significantly diminish es relative to their projected and normal and the significant latest and the significant lat

mobility. Fourth, doctors should augment VTE prophylax is for at least seven days for patients who have undergone a bdominal surgery. Their VTE risk sout weight heir bleeding risks, considering individual patients' factors and medical judgement [6].

Lastly, surgical professionals should consider encompassing VTE prophylaxis to 28 days postoperatively for abdominal cancerpatients.

Adherence to NICE guidelines provides healthcare professionals a standard treatment for all patients. This audit aims to find out the adherence to NICE guidelines in Lister Hospital for VenousThromboembolism (VTE) Prophylaxis in surgical patients and the effect the introduction of theElectronicPrescribingandMedicinesAdministrationsystemhashadonadherencetotheguidelines. Theobjecti veistheassessthecompliancewithacceptedNICEguidelinesforVTE

prophylax is in surgical in patients admitted to surgical wards under Urology and General Surgery over a four-month period at Lister Hospital-

East & North Herts NHS Trust. This will help to identify the gaps in the system and amore practical and appropriate policy can be made keeping in view the results of this audit.

MaterialsAndMethods

StudySettingandDesign:

The descriptive and observational study design was based on the in-depth retrospective chartreview of Lister Hospital's medical records and drug charts for compliance with the NICE guidelines of VTE prophylaxis. The designal lowed researchers to evaluate in-

patientdrugchartsandexaminationsofeightyeightpatientsadmittedtosurgicalwardsfromDecember2021toMarc h2022. Theretrospectivechartandrecordsreviewresultedinaqualitativeresearchdesignwherewecollecteddatafr omexistingdatabaseswithoutinterventionorinteractionwithresearchsubjects. Asadescriptivestudy, the designal lowsforassessing medical dataregarding a descriptive phenomenon [7,8]. The study designwas purely observational, where researchers interacted with data from established and already-

occurringeventstoespousenaturallyoccurringrelationshipsandoutcomesbeforeandafterinterventions. Accurate medicalevidence interpretation requires an in-depth understanding of the relationships between outcomes and exposures [9]. The charts provided adequate information for the assessment and determination of thehospital's compliance with the NICE guidelines on VTE prophylaxis protocol and the effect of the Electronic Prescribing and Medicines Administration system (ePMA).

InclusionandExclusionCriteria:

Atotalof88patientsadmittedtogeneralsurgerywardsatListerHospitalEastandNorthHertfordshireTrust were audited on their VTE prophylaxis during their admission. The audit was conducted at twotimeperiods:1.Feb2022(Pre-ePMA)n=53,and2.March2022(Post-

ePMA) n=35.2 patients were excluded because of the incomplete recorded data. Researchers included eighty-eight patients: 50 males and 38 females. The exclusion criteria excluded two patients since their data records were incomplete.

DataCollection:

Researchandauditdatawereobtainedfrommedicalcharts.Researcherscollectedinformationonseveralpatientvar iables:gender,team,age,wards,protocoladherence(alongsix steps),and protocol stages.

Also, researchers obtained variables' data before and after ePMA adherence for comparisons and analyses. These comparisons of different datasets within the four months allowed for a comprehensive audit of the impacts of adherence to guidelines on VTE prophylaxis protocol. Researchers used conveniences ampling, drawing the eighty-

eight patients admitted to surgical wards between December 2021 and March 2022. Convenience sampling is a dequate for cross-

sectional research studies since it allows for simultaneous and nonrandomised selection of apopulation group from a specified period,

exposures, and outcomes [10]. This sampling technique is most common during are trospective chart review due to its methodological rigour [11]. Also, the sampling technique permits researchers to comprehend the inherent and developing qualities of representative participants or populations for more expansive conceptualisation or generalisation. Since the sampling criteria were non-randomised, itembraced inclusion and exclusion criteria. The inclusion criteria demanded that patients be admitted togeneral surgery wards at Lister Hospital East and North Hertfordshire Trust, audited for VTE prophylaxis during their admissions, and fall within the December 2021 and March 2022 timelines.

AssessmentandProtocol:

Additionally, researchers cross-checked the acquired data against the six VTE prophylaxis protocol steps. <u>Cross-checking against the six steps protocolaided in performance tracking and qualitative analysis of the six of</u>

results. Researchers verified the six protocol steps by confirming the completion of the checklist,prescription of 1st Dalteparin, administration of 1st Dalteparin, the undertaking of second VTE,prescriptionofTEDS,andadministrationofTEDS.

Results

Datawas collected for a total of eighty-eight patients (Males: 50, Females: 38) in the audit period from December 2021 to March 2022 in the Lister Hospital. The mean age was 66.6 years with a range from 19 to 97 years. The demographic details of the patients are given in Table 1.

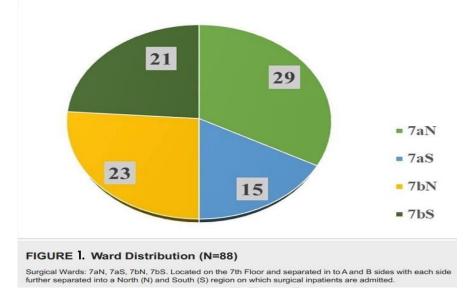
 $The gender distribution of patients is displayed graphically in \underline{\textbf{Table}} 1. with N=88 total patients.$

Sr No.	Patient Demographics	
1	Gender: n (%)	Males: 50 (56.8%)
		Females: 38 (43%)
2	Mean age (years)	66.6
3	Type of Admission: n (%) (Team Distribution)	Emergency: 60 (68%)
		Elective: 28 (31.8%)
4	Ward: n inpatients (%)	7aN: 29 inpatients (32%)
		7aS: 15 inpatients (17%)
		7bN: 23 inpatients (26%)
		7bS: 21 inpatients (23.8%)

TABLE 1: Summary of Patients' Demographics

Surgical Wards: 7aN (29 inpatients), 7aS (15 inpatients), 7bN (23 inpatients), 7bS (21 inpatients). Located on the 7th Floor and separated in to A and B sides with each side further separated into a North (N) and South (S) region on which surgical inpatients are admitted.

 $The distribution of wards on which the patients where admitted is displayed graphically in figure \underline{1} with N=88 total patients.$



ProtocolAdherence:

All patients in the audit were assessed on protocol adherence in accordance with NICEguidelines. The protocol adherence was found individually in all six steps, as well as based on age, gender, ward, and team, and separate results were drawn out of each evaluation.

ProtocolAdherencealong6steps:

Protocol adherence in each of the six steps was found in the medical records and data from theward. All patients in the audit period were studied and followed thoroughly for VTEprophylaxis.

Varied Adherence to Protocol Stages: Adherence to the VTE prophylaxis protocol varied amongpatients. This suggests that not all patients were following the recommended steps of the protocol consistently.

First VTE Assessment Checklist: In 55.7% of patients (n=88), practitioners did not complete thebleeding risk and clot checklist. This is an essential part of the protocol, and its omission canimpact patientsafety.

 $\label{lem:partial} Dalteparin Administration: The administration of Dalteparin, likely a medication used for VTE prophylaxis, reached 85\% (n=88). This indicates a relatively high compliance rate with this aspect of the protocol.$

Stocking Prescription Adherence: For patients with stocking prescriptions (likely compressions to ckings), only 40.9% (N=88) had the stockings worn or adhered to the prescription. Compliance with this aspect of the protocol seems to belower.

Second VTE Assessment: Completing the second VTE assessment was rare, with only 8% ofpatients (n=88) undergoing this step. This suggests that a significant portion of patients did notreceive therecommended follow-upassessment.

Overall,it's essential to address the issues of incomplete check list assessments, lowadherence to stock in g prescriptions, and the low rate of second VTE assessments to ensure that VTE prophylaxis protocols are consistently followed for all patients, regardless of their age.

Patientsafetyandprotocoladherence shouldbea priorityinclinicalpractice.

 $The summary of Protocol Adherence along 6 steps is displayed in figure {\tt 2}. The d\underline{a} tahas been represented as a percentage of adherence to each step.$

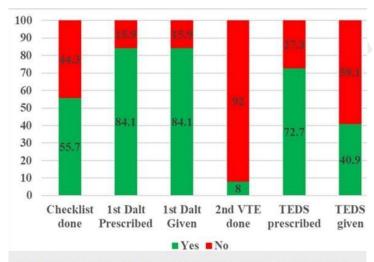
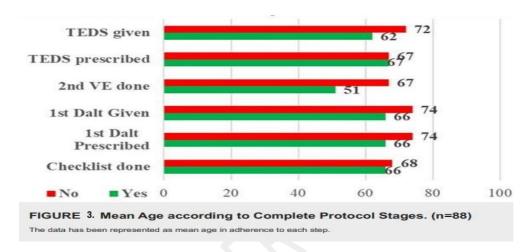


FIGURE 2. Summary of Protocol Adherence along 6 steps. The data has been represented as a percentage (%) of adherence to each step. (n=88)

The data has been represented as a percentage (%) of adherence to each step. N=88

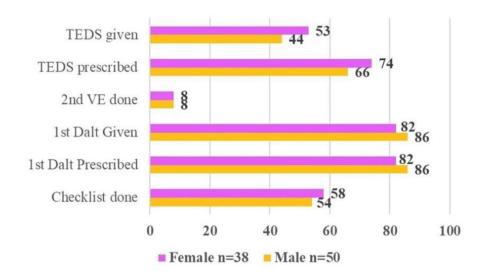
ProtocolAdherenceintermsofAge:

It appears that there is a correlation between the completion of VTE prophylaxis protocol stages and the age of the patients. Patients with lower mean ages were more likely to have 5 out of 6protocol stages completed. Patients with lower age were more likely to have completion of allprotocolsteps as compared to patients with higher age. The summary of the distribution of meanage according to protocol adherence has been given in Figure 3.



ProtocolAdherencein termsofGender:

When comparing patient adherence to the protocol based on gender, no significant variation wasdetected, withbothmalesandfemalesdemonstrating similar results and compliance rates. However, a subtle difference emerged concerning the use of TEDS (compression stockings), where females exhibited higher compliance. Furthermore, the data indicated that females received more frequent prescriptions for TEDS in comparison to males. These findings suggest that, overall, gender did not significantly impact protocol adherence, but it did influence the usage of TEDS, with females being more adherent to this specific aspect of the prophylaxis protocol. The results are displayed in figure 5.



 $\underline{FIGURE4} \underline{:} \underline{Gender Percentage adherence according to Protocol Stages}.$

The data has been represented as percentage (%) where males (n=50) and females (n=38)

Protocol AdherenceintermsofWard:

Theassessmentofprotocoladherenceconductedseparatelyforeachwardrevealedaconsistentpatternacross most wards, with each step of the protocol showing similar data. However, a concerning trendemergedasthedataindicatedthatthesecondVTEassessmentwasinfrequentlyperformedinallwards,highlig hting the need for focused attention on this protocol step to improve overall patient care andsafety.

Among all the data collected and considering the total number of patients, Ward 7AN stood out as anarea of concern. It was observed that in Ward 7AN, a significant number of patients did not have mostprotocolstepsfollowed, suggesting apotential need for targeted interventions, additional training, or quality im provement initiatives in this specific ward to enhance adherence and ensure that patients receive consistent and appropriate VTE prophylaxis care. Protocol stages completion according to wards has been displayed in figure 6.

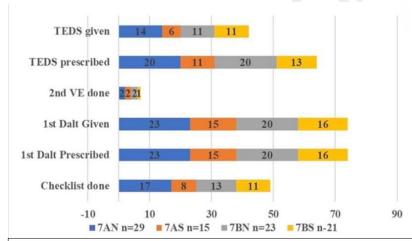


FIGURE5: Protocol Stages completion according to Wards

 $The dataha\overline{s} been represented as the number of patients who under went each step in a particular ward. (n=88)$

Comparison of Protocoladherence, Pre-andpost-ePMA:

The comparison of protocol adherence before and after the implementation of electronic prescriptionandmedicationadministration(ePMA)revealedstatistically significant(P<0.05)differencesincertainprotocolsteps. Specifically, the values for the Checklist, second VTE assessment, and TEDS prescription were notably higher in the pre-ePMA patient group compared to the post-ePMA patient group. These differences were statistically significant, with p-values of 0.0001, 0.05, and 0.0001, respectively.

Thesefindingsaredisplayedintable2andFigure6. TheysuggestthattheintroductionofePMAmayhave had an impact on the adherence to these specific protocol steps. However, it is important to notethatthep-valuesforotherprotocolstepsweredeemedinsignificant, implying that the electronic system may not have had a stically significant effect on those aspects of protocoladherence. Further analysis and investigation may be needed to understand the reasons behind these differences and to assess the overall impact of ePMA on patient care and protocol compliance.

Outcome	Pre-ePMA (n=53) (%)	Post-ePMA (n=35) (%)	P-Value (P<0.05 significant)
Checklist Done	75	25.7	0.00001
1st Dalt Prescribed	85	82.9	0.85 Not Significant
1st Dalt given	85	82.9	0.85 Not Significant
2nd VTE done	11	2.9	0.05
TEDS prescribed	83	57.1	0.0001
TEDS given	39.6	42.9	0.77 Not Significant

$\underline{TABLE2:} Comparison of Protocol stage completion Pre(n=53) and Post(n=35) ePMA$

The data has been represented as percentage (%) where PreePMA (n=53) and PostePMA (n=35). Pvalue is considered significant at P<0.05

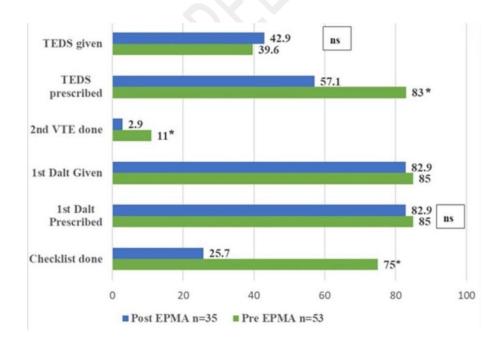


FIGURE6: Comparison of Protocol completion percentage at each stage, Pre

(n=53)andPost(n=35)ePMA.

The data has been represented as the percentage (%) of patients who had completion of each protocol stage both pre(n=53) and post (n=35) e PMA.

Inthisaudit, it was found that there was significant variability in protocol completion among patients. Of concern was the fact that over half of the patients did not have the bleeding risk and clot check list completed, which is a crucial element of the protocol. While the administration of Dalte parinreached are latively high compliance rate of 85%, adherence to stocking prescriptions was not ably lower at 40.9%. Moreover, the completion of these cond VTE assessment was rare, with only 8% of patients undergoing this step. Interestingly, there was a correlation observed between patient age and protocol completion, with younger patients more likely to have five out of six protocol stages completed. Gender differences were also noted, with females being more compliant in using TEDS (compression stockings)

andreceivingmoreTEDSprescriptionscomparedtomales. These findingshighlight the need for targeted intervent ions and improved adherence strategies to ensure consistent adherence to VTE prophylaxis protocols across all patient demographics.

Discussion

is therelationshipbetween.

TheauditandassessmentofhealthcaredatafromListerHospitalprovidesretrospectiveandanalyticalresults that will improve the understanding of the outcomes of implementing the ePMA system onadherencetoNICEguidelinesonVTEprophylaxisprotocolsforsurgicalcare. Theanalysisconsideredhospitalis edpatientsoverthoseincommunitycaresincetheyareathigherriskofdevelopingVTEduringtheirinpatientstaysthangeneralpopulationsorpatientsincommunitycare[12]. Researchindicatesthatthe risk of VTE among patients undergoing surgical procedures such as orthopaedicsurgeries rangesfrom50-60%[13]. Themethodologicalrigourprovidedbypurposivesamplingcreatedanavenueforeffectivelyauditinghos pitalisedpatientsatListerHospitalEastandNorthHertfordshireTrust. TheauditoccurredinFebruaryandMarchand included53and35patients. Thesetwodifferentperiodsreflecttheoutcomes based on the checklists before and after the implementation of ePMA. Although the resultsrevealedthatVTEprophylaxisprotocolwascoveredateachstage, theresultsvaried, and the coverage was not universal. The expectations are that the NICE guidelines should focus on all hospitalised patients and provide patient-centred careacross differentheal the carespecialities [14]. Therefore, adherence to NICE guidelines should allowenh

Further, the comparison of VTE protocol outcomes, before and after the adherence to the NICEprotocolandePMA,showasignificantlysignificantmargindifferenceforchecklistdone,2ndVTEdone,and TEDSprescribed.Notably,thechecklistwascompletedinjustoverhalf(55.7%).However,thepre-and post-ePMA comparisons indicate that the checklist was done better in the pre-ePMA(75%) than inthepost-ePMA(25.7).Similarly,the2ndVTEwasbetterinthepre-ePMA(11%)thanthepost-ePMA(2.9%).AsimilarphenomenonoccursintheTEDS-prescribedchecklistprotocol,wherethepre-ePMAdisplays better outcomes (83%) than the post-ePMA (57.1%). Another difference that creates concernregarding the effectiveness of the NICE guidelines and the impacts of ePMA implementation

ancedVTEprophylaxisadministrationandreducedDVTincidences[15].

the prescribed and given TEDS. For instance, while doctors prescribed 72.2% of TEDS for patients, only 40.9% were administered with 85% of Dalteparin prescriptions. Therefore, the guideline and protocol adherence contributes to a mishap between prescriptions and administration of VTE prophylaxis

medication. Failure to effectively manage and prevent VTE leads to deep-vein thrombosis, bloodcoagulation, venous tasis, and pulmonary embolisms [16]. Therefore, the results suggest that the NICE guidelines and ePMA implementation affect TEDS administration and could risk VTE for surgical and hospitalised patients. Also, the low completion rate of the second VTE suggests another mishap. Notably, the preePMA sample suggested that medical personnel were likely to complete five out of six steps in the VTE prophylax is protocol for patients of lower mean age. VTE is more common in older adults since they are at risk of anticoagulant-

related thrombosis or bleeding [17]. Therefore, the protocol steps' low completion rate demands an enhanced focus on older patients to prevent complications or mortalities.

The introduction of the ePMA system was a significant factor that affected the effectiveness and completion of the VTE prophylaxis protocol. Five of six elements in the protocol sin post-ePMA had lower completion, and only TEDS given had a higher percentage in the post-ePMA assessment outcomes. Elements of the check list done, second VTE, and TEDS prescribed reached a significance of three. These results are counterintuitive as introducing the new system should ideally enhance performance [18]. However, it may well reflect the change's newness or perhaps point to reduced completion when the automated system is in place. Therefore, the issue must be addressed to determine the a ppropriate causality and offer recommendations and changes.

Conclusions

Adherence to NICE guidelines are currently suboptimal and interventions are required to optimise theadherence to guidelines and improve the effectiveness of ePMA. The study showed that despite thenecessity of a move towards increasing digitalisation of modern healthcare provision; if this is doneinappropriately without due diligence, it has the potential of resulting in negative outcomes due to the poor utilization of the technology. While the newness of the ePMA model is a factor to consider inadaptingtheresults; improving understanding of the importance of adherence to the NICE guidelines on VTEp rophylaxis, addressing protocol completion gaps, and enhancing education of ePMA systemus age are keystrategies for optimizing the ePMA model 'seffectiveness in the future. The newness of the ePMA model suggests that the results can improve and eventually become the asset it is expected to be, and result in the gaps in protocol outcomes being reduced as VTE management increases.

However, updates to the paper drug chart system such as moving the TEDS mechanical/stocking VTE prophylax is prescription section to the regular medication section of the in-

patientdrugchart/recordcanbridgethegapduringthetransitionalperiod. Also, medical practitioners in the surgical sections should undertake educational sessions via posters outlining the NICE guidelines. Appropriate and comprehensive training tailored towards evidenced short coming sincompleting the protocol and ePMA usage is srecommended, with further bi-annual mandatory training sessions to ensure and reinforce staff competencies. Future follow-ups should focus on VTE development and continuous adherence to the protocol.

Limitations

Severallimitationsaffectedthevalidityandeffectiveness of the study. First, the sample sizewassmall and underpowered to detect variations. While convenience sampling and samples create high internal validity, methodological rigour, and trust worthiness, they contribute to limited detection power, and the results lack generalizability [19]. The study results cannot be generalised in other healthcare facilities or a broader context. Second, the time of audit is of concern. Some patients under the sample may not have been in the hospital long enough to complete the VTE prophylaxis protocol cascade and may be completed

induecourse. Therefore, the disparities between the pre-and post-ePMA can be explained by the possibility of incomplete cascades. Third, since the ePMA was a newly introduced model, the results cannot be definitive during the audit. The outcomes can improve over time as medical staff increase their knowledge and enhance their utilisation capacity.

Conference disclaimer:

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AdditionalInformation

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