

# Exploring the Impact of Culture Shock among Tertiary EFL Learners in Indonesia

*Author's contribution*

*The sole author designed, analyzed, interpreted and prepared the manuscript.*

**Original Research Article**

## ABSTRACT

This study delves into the intricate effects of culture shock on the English as a Foreign Language (EFL) acquisition among tertiary students in Indonesia. Culture shock, a multifaceted phenomenon involving emotional, psychological, and cognitive reactions, poses challenges during the adjustment to a new cultural milieu. Specifically examining its adverse impacts on EFL learners, this research highlights psychological distress, adaptation hurdles, and obstacles encountered by English Language Learners (ELLs). Discoveries underscore the profound psychological influence of culture shock, inducing sentiments of perplexity, anxiety, and unease. Essential strategies identified for mitigating these challenges encompass comprehensive preparation, embracing cultural disparities, and fostering a positive mindset. Moreover, the study underscores the pivotal role of pre-arrival training initiatives in empowering students to navigate the intricacies of a novel cultural setting. For EFL learners, cultural adaptation and pre-arrival readiness emerge as critical facets. Integrating cultural awareness into language instruction not only enhances linguistic proficiency but also nurtures essential cultural competencies. Challenges faced by ELLs, such as homesickness and communication barriers, are effectively addressed through the implementation of Social Emotional Learning (SEL) techniques and culturally responsive pedagogy. This investigation furnishes practical insights and recommendations tailored for educators, institutions, and policymakers to bolster support mechanisms for EFL students undergoing cultural transitions. By embracing a comprehensive approach that acknowledges emotional, social, and academic dimensions, stakeholders can foster the well-being and academic achievements of students navigating the complexities of culture shock.

**Keywords:** cross-cultural understanding, culture shock, EFL learning, adverse impact

## 1. INTRODUCTION

The concept of culture encompasses a broad spectrum of elements that define a particular group's way of life, including their shared beliefs, values, customs, rituals, behaviors, and artifacts. Culture serves as the cornerstone of a community's identity, shaping its social norms, language, art forms, music, and collective behaviors (Frey-Ridgway, 1997; Norwanto & Miftachudin, 2023; Raihani, 2018). These components collectively influence how individuals within the community interact with one another and perceive the external world. Passed down through generations via customs, language, and social conventions, culture fosters a sense of both individual and collective identity.

Dynamic in nature, cultures undergo continuous evolution over time in response to historical events, external influences, and societal shifts. As Xia (2009) elucidated, culture is studied through the lens of socialization, which encompasses the processes through which individuals acquire and internalize the beliefs, values, norms, customs, and behaviors of their society. Socialization occurs through interactions with various social agents such as family, peers, educational institutions, media, and

other social institutions. In essence, culture is not static but rather fluid, shaped by ongoing processes of social learning and adaptation within human society (Kim et al., 2019). Through the lens of socialization, researchers explore the multifaceted phenomena that constitute culture, delving into its intricate manifestations across different societies and contexts. This perspective highlights the dynamic interplay between individuals and their cultural environment, underscoring the role of socialization in shaping collective identities and societal dynamics.

Meanwhile, Spencer-Oatey (2012) stated that culture is a multifaceted and complex concept that includes both objective aspects, such as art, food, festivals, and political and educational structures, and subjective aspects, such as worldviews and how they influence everyday communication, behaviors, and interactions. The concept of culture is intricate and multifaceted, encompassing both tangible and intangible elements. Objectively, it involves observable aspects like art, cuisine, festivals, and the organizational frameworks of politics and education. These elements represent the outward expressions of a culture, serving as tangible manifestations of its identity. Subjectively, culture extends to encompass worldviews, influencing how individuals perceive and interpret the world. This subjective dimension of culture shapes everyday communication, behavior, and interactions, highlighting the deep-seated impact that cultural perspectives have on individuals' cognitive processes and social dynamics. In essence, culture is a comprehensive framework that encompasses both the visible facets of a society and the subtle, underlying influences that guide its members' thoughts and actions.

Cultural shock refers to the disorientation, anxiety, and confusion an individual may experience when encountering a new and unfamiliar culture, often resulting from the stark differences in customs, norms, values, language, and social expectations (Neff & Apple, 2023). According to Winkelman (2001) culture shock is the feeling of uncertainty, confusion, or anxiety that people may experience when moving to a new country or experiencing a new culture or surroundings. Culture shock is the emotional and psychological response characterized by uncertainty, confusion, or anxiety that individuals often encounter when they transition to a new country or immerse themselves in a different cultural environment. It arises from the disparities between the familiar elements of one's own culture and the novel aspects of the new cultural context, impacting various facets of daily life and interactions.

On the other hand, Oberg (2006) cultural shock is a normal process of adapting to a new culture and becoming aware of the differences and conflicts in values and customs between one's home culture and the new culture they are in. Culture shock can negatively impact EFL learning by causing emotional and psychological stress, distracting learners, impeding language acquisition, and affecting motivation and engagement in language learning activities. Culture shock is a natural and expected part of adjusting to a new cultural environment, involving the recognition and understanding of disparities in values and customs between one's native culture and the new one. In the context of EFL learning, culture shock can exert adverse effects on students (Lestari & Wahyudin, 2020). Firstly, it may induce emotional and psychological stress, stemming from the challenges of navigating unfamiliar cultural norms. Secondly, the stress associated with culture shock can act as a distraction, diverting learners' attention away from language acquisition. Thirdly, the impediment on language acquisition arises as individuals grapple with the simultaneous demands of adapting to a new culture and learning a foreign language. Finally, motivation and engagement in language learning activities may diminish, as the emotional toll of culture shock can lead to a decreased interest in the learning process. Addressing these challenges becomes crucial in creating a conducive environment for effective EFL learning amid cultural transitions.

There are several researchers who research related to *Exploring the Impact of Culture Shock on EFL Learning* had been carried-out? First study come from, Patrick (2020) who investigated the effects of culture shock on foreign students studying in China, as well as potential ways to help them cope. We'll also talk about how cross-cultural training, also known as intercultural training or CCT, can improve cross-cultural adjustment and lessen the effects of culture shock in higher education. Research indicates that awareness campaigns and cross-cultural training are the most important factors in promoting intercultural communication and reducing culture shock (67.4%). Cooperation (48.4%), language competence classes (38.9%), counseling (28.4%), and acculturation (22.1%) are the next most important factors.

Through this work, the researcher hopes to address one of the most prevalent intercultural communication issues, which is culture shock, by raising the international students' intercultural communication competency in China. Furthermore, Naeem et al., (2015) to give a thorough understanding of how expats who are facing culture shock live their daily lives. The results provide insights into the experiences of expatriates as well as information about the effects of culture shock

on these individuals and their families. The study demonstrates the essential characteristics of human nature, cultural norms, and the reality that people differ in every distinct areas of life, however share a great deal of similarities in many other areas. It provides insight into morals, ethics, and social standards. The cultural and religious affiliations of individuals from many nations, as well as how expatriates counter this diversity while simultaneously finding it difficult to manage the range of consequences that come with it. Moreover, Guru et al., (2012) to explore the effects of culture shock on foreign health care workers have been examined in this study regarding their thought, sensation, and response. The review underscores a lack of research in the field, particularly focusing on overseas nurses and doctors while neglecting allied health professionals. It highlights the need for more comprehensive investigations in the latter group. The review also points out a deficiency in capable leaders in managerial roles, adept at handling international challenges and creating a conducive environment. Cultural shock and inadequate preparation are identified as major factors in the failure of international health professionals, underscoring the necessity for collaborative efforts in management from both developed and developing countries.

The overarching question that guides this study is: What are the impacts of culture shock on English as a Foreign Language (EFL) learning among students in Indonesia? Culture shock is a complex phenomenon that encompasses emotional, psychological, and cognitive responses to the challenges posed by the transition to a new cultural environment. This study specifically aims to understand how culture shock affects the learning experiences of EFL students in Indonesia and to identify the specific challenges and obstacles it presents in the context of language acquisition (Lestari & Wahyudin, 2020).

The current thesis diverges from previous research by specifically delving into the impact of cultural shock on English as a Foreign Language (EFL) learning. While prior studies have explored cultural shock in everyday life, this research uniquely focuses on its ramifications within the context of language acquisition. The primary objective is to scrutinize the negative effects of cultural shock on EFL students' learning experiences. Recognizing both similarities and differences with previous studies, the researcher acknowledges the widespread perception among students that cultural shock poses a significant obstacle to their learning journey. Employing a qualitative descriptive approach and drawing insights from previous articles, the study seeks to contribute valuable perspectives and understanding (Shemshadsara, 2012).

By concentrating on the intersection of cultural shock and EFL learning, the research aims to offer practical insights for EFL students. The investigation anticipates shedding light on the multifaceted impacts of cultural shock and, more importantly, intends to propose effective strategies to navigate these challenges. Through this comprehensive exploration, the researcher aspires to provide a nuanced understanding of cultural shock's implications in an educational setting, fostering a more informed and adaptive approach for EFL students while adding a meaningful contribution to the existing body of knowledge in this domain (Bloemert et al., 2016).

This research is significant for several reasons. Firstly, as English is widely taught as a foreign language in Indonesia, understanding the impact of culture shock on EFL learning is crucial for educators, policymakers, and institutions involved in language education. The findings can inform the development of strategies and support systems to enhance the learning experience of EFL students undergoing cultural transitions. Secondly, by focusing on the intersection of culture shock and language acquisition, this study contributes to the existing body of knowledge in both intercultural communication and language education. It offers a nuanced exploration of the multifaceted effects of culture shock, highlighting its implications within the educational setting. Thirdly, the study addresses a gap in the current literature by specifically examining culture shock in the context of EFL learning in Indonesia. While previous research has explored culture shock in various settings, the unique challenges faced by language learners in a foreign cultural environment have not been extensively studied. This research aims to fill this gap and provide insights that can be applied to improve the overall effectiveness of EFL education in culturally diverse contexts (Shemshadsara, 2012).

Ultimately, this study seeks to offer practical insights and recommendations for educators, institutions, and policymakers to better support EFL students undergoing cultural transitions. By understanding the specific challenges posed by culture shock in the realm of language learning, stakeholders can implement targeted interventions to create a more conducive and supportive learning environment for EFL students in Indonesia.

## **2. LITERATURE REVIEW**

## 2.1. Cross-Culture Understanding

The diversity of cultures is facing additional difficulties in the age of globalization. In the globalization period, universal principles grounded in western rationality are prevalent and acknowledged. LGBT rights are fought for by human rights organizations, western democracies that give prominence to the voices and civilization of its citizens in politics, freedom and openness to commerce with other countries, and technology that crosses humanitarian boundaries to produce new forms of culture. This culture is expanding rapidly and influencing a wide range of people. Villages that have gained internet access have seen a sharp shift of viewpoint. Village goods can be exported overseas and compete with comparable goods from other nations. In the age of globalization, human cultures and civilizations collide and engage in interaction. This cannot be avoided by every society on this earth (RISAGER, 2007).

Given these circumstances, one of the abilities required of humans in the twenty-first century is cross-cultural understanding, or better known as cross-cultural understanding (CCU). Human behavior is a cultural artifact that will interact endlessly in a pluralistic society. Things that are both positive and negative interact with fresh viewpoints. The family culture of Asians is brought together and introduced to the individualistic culture of western people (America & Europe). The culture of the closure of the east is confronted with a culture of openness in the west. And there are many more inter-polar cultural meetings, nations and ethnic groups at this time. This makes it possible for people to communicate successfully and efficiently by understanding the cultures of others. Understanding cultural differences, activities, wants, and habits enables one to communicate effectively across cultural boundaries, avoid shock culture, and comprehend different forms of culture.

According to Eliawati et al, (2018), cross-cultural understanding is the capacity to shift from an ethnocentric mindset to one that respects other cultures, which ultimately results in the capacity to act appropriately in a culture or cultures that are different. Understanding people from different cultures is similar to playing two roles. Then, Corbett (2003) asserted that mimicking native speakers is not as important as understanding cultural norms. While Hartiningsih (2016) stated that cross-cultural understanding pertains to understanding individuals from diverse cultural backgrounds to facilitate business dealings, collaboration, and potential relocation and integration into their nations. In brief, cross-cultural understanding is the process of comprehending the culture of the target group in order to reconstruct our own attitudes and worldviews. As a result, we learn to be more tolerant and understanding of the bizarre behaviors that the target language group may exhibit.

### Culture Shock

The phrase "culture shock" aims to describe a feeling that only those who visit unfamiliar cultural settings can have. Despite this term's seeming simplicity, it has a depth to it that is hard to capture in a single term or description. According to Oberg (1960), culture shock is described as "...an occupational disease of people who have been suddenly transplanted abroad". Several works are used by Chapdelaine & Alexitch (2004) in order to provide a comprehensive understanding of culture shock, for example: cross-cultural adjustment, culture learning, and cultural adjustment stress have all been used interchangeably with the term "culture shock." Although the term "culture shock" has many definitions, scholars generally agree that it describes the various demands for adjustment that people have when they move to a different culture. These demands can be found in the areas of cognition, behavior, emotions, social interaction, and physical health (Befus, 1988).

Furthermore, Dorozhkin & Mazitova (2008), the primary cause of culture shock is not so much a social disease as it is the unavoidable social class difference between one's native culture and the new cultural norms and values. There are six aspects of Culture Shock that Taft (1977) in Sayle (2015) describes: 1) Stress brought on by the work involved in implementing the appropriate psychological adjustments. 2) A sensation of bereavement and deprivation with reference to belongings, acquaintances, occupation, and status. 3) Rejecting people from the new culture or having others reject you. 4) A lack of clarity on the role, expectations for the role, values, emotions, and identity. 5) Astonishment, unease, and even revulsion in outrage upon realizing cultural distinctions. 6) A sense of helplessness brought on by an inability to adjust to the new surroundings.

Building upon definitions and discourse offered by Taft's (1977) in Sayle (2015), Dorozhkin & Mazitova (2008), and Chapdelaine & Alexitch (2004), this paper will use the term "Culture Shock" to refer to any symptoms and related psychological effects derived from the experience of an EFL learner learning a different culture. We choose this definition to maintain the broad interpretations noted in Chapdelaine & Alexitch (2004) and the 6 aspects noted by Taft (1977) in Sayle (2015) which also emphasizes the separation of country and culture because nonhomogeneous cultures coexist inside a same nation.

Similar to going through a prolonged incident, Culture Shock develops gradually rather than all at once. The duration of these phases varies according on the person. There are four distinct stages of culture shock by Oberg (1960) concept. The four stages of culture shock include the honeymoon, crisis, acceptance, and adjustment phases. The first peak of culture shock occurs during the honeymoon phase, when people are fully embracing the new culture they have entered (Maulida & Sofi, 2023). The lowest point of Culture Shock, known as the crisis stage, when a rejection of the host culture is demonstrated, is when the honeymoon phase comes to an end. The acceptance stage is the next step up from the lowest point in a person cultural journey, where they begin to accept their circumstances and work towards the ultimate high point. The last stage is the adjustment stage, in which people can now freely move about their host culture after adjusting to it.

## **2.2. Negative Impact of Culture Shock on EFL Learning**

One of the primary areas where culture shock exerts a negative influence on EFL learning is in language acquisition. The learners who are exposed to a new culture and suffer from culture shock find that change and unfamiliarity affect their ability to participate in a new setting and adjust psychologically. Psychological stress is typically quite high as a result of this emotional discomfort and psychological (Eschbach et al, 2001), so can obstruct clear communication and comprehension. The linguistic subtleties and social signs that are inherent in the English language can be difficult for learners going through culture shock to adjust to, which makes it difficult for them to participate in meaningful language exchanges.

There is typically a wide range of symptoms associated with the detrimental effects of culture shock in language activities. Almost everyone will have some symptoms, even though not everyone will have them all. Abbey (2021) stated that the main symptoms are worry, despair, and a helpless sensation. The degree and amount of psychological disorientation may become increasingly deeper if depression, worry, and helplessness build up, making it harder for learners to focus on learning about new cultures. Furthermore, psychological disorientation may affect their capacity for problem-solving and judgment. This lessens the incentive to adjust to the altered circumstances. The most crucial thing to remember is that if people are unable to overcome the symptoms of culture shock, they may turn against the people who are hosting them, which could negatively impact their ability to interact with others (Ferraro, 1997). Consequently, educators should be attuned to these multifaceted effects and develop comprehensive strategies to address the diverse challenges posed by culture shock within the EFL learning context.

## **3. METHOD**

This research adopts a library research or literature review approach as its primary methodology to delve into the profound insights regarding the impact of cultural shock on English as a Foreign Language (EFL) learning. The choice of this approach stems from the descriptive nature of the study, aiming to construct a comprehensive review encompassing both literature and prior research that holds relevance to the specified topic (Walsh & Downe, 2005).

By synthesizing existing knowledge, this methodology seeks to offer a thorough understanding of the intricate dynamics between cultural shock and the process of learning English as a foreign language. Through a meticulous examination of scholarly journals, textbooks, and academic publications (Liñán & Fayolle, 2016), the research aims to uncover patterns, commonalities, and discrepancies in the literature to contribute significantly to the current understanding of the subject matter.

This method allows for a nuanced exploration of the multifaceted dimensions of cultural shock within the context of EFL learning, paving the way for a more informed discussion and, ultimately, valuable insights for educators, researchers, and practitioners in the field (Drissat, 2022).

## **4. RESULT**

This collection of research findings delves into the multifaceted impact of culture shock on students studying abroad. Culture shock is a complex phenomenon encompassing feelings of discomfort, fatigue, and psychological distress, influenced by both internal and external factors. As students embark on educational journeys in unfamiliar environments, the psychological implications of culture shock become evident.

### **4.1. The Negative Impact of Culture Shock on Individual Psychology**

The negative impact of culture shock on an individual's psychology can pose a significant challenge, especially in the context of learning a foreign language such as English as a Foreign Language (EFL). Feelings of confusion, anxiety, and discomfort often arise when individuals encounter different social norms, values, and customs. Insufficient preparation for such changes can result in a decrease in self-confidence and psychological well-being. Therefore, it is crucial to emphasize the importance of thorough preparation before entering a new environment, including a deep understanding of the culture to be encountered.

Acceptance of cultural differences is also key to overcoming the negative effects of culture shock. Individuals need to open their minds and hearts to accepting differences as an inevitable part of life. This requires awareness and the ability to see the world from different perspectives. Confidence can be enhanced through a proactive approach to cultural and language learning. Engaging in social interactions with the local community, taking the initiative to understand cultural norms, and actively participating in social activities can help build a stronger sense of confidence.

Furthermore, maintaining a positive mood is crucial. Focusing on the positive aspects of the new experience and finding constructive ways to handle challenges can help individuals cope with the stress and anxiety that may arise from culture shock. Engaging in activities that bring joy, such as sports or the arts, can serve as a positive outlet for expressing emotions and building psychological balance.

#### **4.2. Issues of Culture Shock in Adaptation to Another Culture**

Culture shock is a multifaceted experience that individuals often encounter when adapting to a new cultural environment. One of the common manifestations is psychological stress, as the unfamiliar surroundings, customs, and social norms can create a sense of disorientation and anxiety. Additionally, individuals may grapple with the loss of social connections, leading to feelings of isolation and loneliness. The disruption of established roles and identities is another facet, as individuals navigate the challenge of redefining their place in the new cultural context. Fear of depression and the loss of control further exacerbate the difficulties associated with culture shock.

Addressing these challenges requires proactive measures, and one effective approach is the implementation of pre-arrival training programs. These programs play a crucial role in promoting autonomous learning and preparing individuals for the cultural adjustments they are likely to face. By offering insights into the host culture, social dynamics, and coping mechanisms, these training programs empower individuals to navigate the initial phases of adaptation more effectively.

When considering the context of English as a Foreign Language (EFL) learning, the significance of cultural adaptation and preparation becomes even more pronounced. Focusing on cultural adaptation and pre-arrival readiness in EFL learning is essential to ensure that students not only acquire language proficiency but also develop the necessary cultural competencies. Integrating cultural awareness into language education can contribute significantly to students' overall success and well-being in a new cultural setting. Thus, emphasizing the importance of cultural adaptation and implementing pre-arrival training programs can enhance the overall learning experience for individuals venturing into a foreign language environment.

#### **4.3. The Impact of Culture Shock on ELLs**

Students learning English as a second language (ELLs) often face various challenges, particularly when exposed to a new environment. One issue that may arise is homesickness, where they miss the familiar surroundings and customs of their home country. Isolation can also be a significant problem, as ELLs may find it challenging to communicate with classmates and feel marginalized in a new social environment. Anxiety and depression can also emerge as responses to these feelings.

Socially, difficulties in communication can be a major barrier for ELLs. They may struggle to engage in everyday conversations and build strong social relationships, exacerbating feelings of isolation and social anxiety. In an academic context, ELLs may also encounter challenges in keeping up with their classmates and achieving lower test scores due to language comprehension difficulties.

To help address these challenges, the implementation of English as a foreign language (EFL) learning approaches can include the application of Social Emotional Learning (SEL). This approach helps students develop their emotional and social skills, enabling them to better cope with the stress and pressure of a new environment. Additionally, support for individual goal-setting, the establishment of socially just educational environments, and culturally responsive teaching can also be key in facilitating the adjustment of ELLs in their learning environment. With this holistic approach, it is expected that ELLs can feel more socially connected, be more academically motivated, and effectively overcome the challenges they face.

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### **5. DISCUSSION**

Culture shock, a multifaceted phenomenon, significantly impacts students studying abroad, particularly those learning a foreign language. The negative effects on individual psychology are evident as students grapple with feelings of confusion, anxiety, and discomfort when confronted by different social norms and values. Thorough preparation and an understanding of the host culture are emphasized as essential for mitigating these challenges (Naeem et al., 2015). Acceptance of cultural differences becomes a key strategy in overcoming the psychological impact of culture shock, urging individuals to open their minds to diversity. Confidence-building measures, such as proactive engagement with the local community and participation in social activities, are advocated for a smoother adjustment.

Adapting to a new cultural environment presents a myriad of challenges, including psychological stress, disorientation, and a loss of social connections. Pre-arrival training programs are identified as pivotal in empowering individuals to navigate these challenges effectively. Offering insights into the host culture, social dynamics, and coping mechanisms, these programs play a crucial role in preparing students for the cultural adjustments they are likely to face. In the context of English as a Foreign Language (EFL) learning, the importance of cultural adaptation and pre-arrival readiness is accentuated, ensuring students not only gain language proficiency but also develop cultural competencies that contribute to their overall success and well-being (Guru et al., 2012).

English Language Learners (ELLs), in particular, face distinct challenges, including homesickness, isolation, and social anxiety. Communication difficulties pose significant barriers, impacting everyday interactions and academic performance. Addressing these challenges requires targeted approaches, such as the integration of Social Emotional Learning (SEL) into EFL learning. SEL equips ELLs with emotional and social skills crucial for coping with the stress of a new environment (Xia, 2009). Additionally, fostering socially just educational environments and incorporating culturally responsive teaching practices are vital components of a holistic approach to support ELLs in their learning environment.

The multifaceted impact of culture shock on students studying abroad encompasses psychological, social, and academic dimensions. Thorough preparation, acceptance of cultural differences, and maintaining a positive mindset are identified as crucial for mitigating negative effects on individual psychology. Proactive measures, including pre-arrival training programs, play a pivotal role in aiding adaptation to a new cultural environment. For ELLs, the challenges are more pronounced, requiring targeted strategies such as the integration of Social Emotional Learning and culturally responsive teaching. A holistic approach that considers emotional, social, and academic components emerges as essential in facilitating successful adjustment and fostering a positive learning experience for students studying in a foreign language environment (Patrick, 2020). By embracing linguistic and cultural diversity, educators and institutions contribute to the well-being and academic success of students navigating the complexities of culture shock.

Furthermore, Befus (1988) described that culture shock, a complex phenomenon inherent in international education, manifests as a significant challenge for students studying abroad, especially those immersed in the acquisition of a foreign language. The impact on individual psychology is palpable, as students grapple with an array of emotions, including confusion, anxiety, and discomfort when faced with diverse social norms and values. This necessitates a strategic approach to mitigate the challenges associated with culture shock.

Thorough preparation is identified as a cornerstone for successful adaptation. It involves not only linguistic readiness but also a profound understanding of the host culture. Students benefit from familiarizing themselves with the cultural intricacies they are likely to encounter, allowing them to approach differences with an open mind (Hartiningsih, 2016). Acceptance of cultural disparities becomes a pivotal strategy, urging individuals to broaden their perspectives and view diversity as an enriching aspect of their educational journey.

Confidence-building measures play a crucial role in facilitating a smoother adjustment to a new cultural environment. Proactive engagement with the local community, active participation in social activities, and embracing opportunities for cultural immersion are advocated. These activities not only enhance language skills but also contribute to building a sense of belonging, which is instrumental in overcoming the psychological impact of culture shock (Wenfeng & Gao, 2008).

Adapting to a new cultural environment presents an array of challenges that extend beyond psychological aspects, encompassing stress, disorientation, and a potential loss of social connections. Pre-arrival training programs emerge as pivotal resources in empowering individuals to navigate these challenges effectively. By providing insights into the host culture, social dynamics, and coping mechanisms, these programs serve as indispensable tools in preparing students for the cultural adjustments that await them.

In the context of English as a Foreign Language (EFL) learning, the importance of cultural adaptation and pre-arrival readiness is accentuated. Beyond linguistic proficiency, students must develop cultural competencies to thrive in their new environment. Cultural awareness is integrated into language education to ensure that students not only comprehend the language but also navigate the nuanced cultural context surrounding it. This holistic approach contributes to students' overall success and well-being in a foreign language setting.

English Language Learners (ELLs), facing the unique challenges of studying in a foreign language, encounter issues such as homesickness, isolation, and social anxiety. Communication difficulties pose significant barriers, impacting their daily interactions and academic performance. Addressing these challenges requires targeted approaches, with the integration of Social Emotional Learning (SEL) into EFL learning emerging as a promising strategy.

SEL equips ELLs with emotional and social skills essential for coping with the stress of a new environment. By fostering self-awareness, self-regulation, and interpersonal skills, SEL contributes to the overall well-being of ELLs (Abbey, 2021). Additionally, creating socially just educational environments and incorporating culturally responsive teaching practices are identified as vital components of a holistic approach to support ELLs in their learning environment.

The multifaceted impact of culture shock on students studying abroad encompasses psychological, social, and academic dimensions. Thorough preparation, acceptance of cultural differences, and maintaining a positive mindset emerge as crucial for mitigating negative effects on individual psychology (Xia, 2009). Proactive measures, including pre-arrival training programs, play a pivotal role in aiding adaptation to a new cultural environment. For ELLs, the challenges are more pronounced, necessitating targeted strategies like the integration of Social Emotional Learning and culturally responsive teaching.

In essence, a holistic approach that considers emotional, social, and academic components is essential in facilitating successful adjustment and fostering a positive learning experience for students studying in a foreign language environment. By embracing linguistic and cultural diversity, educators and institutions contribute to the well-being and academic success of students navigating the complexities of culture shock. As students embark on their educational journeys, these comprehensive strategies can pave the way for a transformative and enriching experience.

## **6. CONCLUSION**

The impact of culture shock on students studying abroad is multifaceted, encompassing psychological, social, and academic dimensions. Thorough preparation, including linguistic readiness and cultural understanding, is crucial for successful adaptation. Acceptance of cultural differences,



coupled with confidence-building measures and a proactive engagement with the local community, contributes to a smoother adjustment process. Pre-arrival training programs play a pivotal role in empowering students to navigate the challenges of a new cultural environment, providing insights into host cultures, social dynamics, and coping mechanisms. These programs are especially crucial in the context of English as a Foreign Language (EFL) learning, emphasizing the significance of cultural adaptation and pre-arrival readiness for language proficiency and overall well-being.

English Language Learners (ELLs), facing unique challenges like homesickness and communication difficulties, benefit from targeted strategies. The integration of Social Emotional Learning (SEL) into EFL learning equips ELLs with essential emotional and social skills, fostering well-being in the face of stress and pressure. Creating socially just educational environments and incorporating culturally responsive teaching practices further supports ELLs in their learning environment. A holistic approach, considering emotional, social, and academic components, is pivotal in facilitating successful adjustment and fostering a positive learning experience for students studying in a foreign language environment.

Looking ahead, educators and institutions are encouraged to prioritize ongoing cultural awareness initiatives, mentorship programs, and peer support networks to enhance the overall well-being and academic success of students. Embracing linguistic and cultural diversity contributes to the creation of inclusive educational environments, fostering a harmonious atmosphere that benefits both local and international students. By implementing and enhancing these strategies, educators and institutions play a crucial role in nurturing a culturally diverse and enriching educational experience for students navigating the complexities of culture shock.

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